



Do you allow poses in alternative attire, i.e. nurses with and without caps, graduation gowns and street clothes, etc.?	✓									
Can I choose more than one pose? Possibly one for my composite and one for my portrait order?	✓									
Do you assign me a <b>personal account representative</b> to handle my account that I can reach during normal business hours?	✓									
Do you provide <b>member roster maintenance</b> ?	✓									
Can I include unlimited officer titles at no charge?	✓									
Do you include basic retouching <b>FREE</b> of charge and offer extended retouching services for a fee?	✓									
Do you manufacture your own composites and portraits in-house instead of contracting with an outside company?	✓									
Do you provide graphic arts consulting services free of charge?	✓									
Do you have a composite delivery promise of 30 days or less?	✓									
Do you offer a variety of portrait and photo products? (Discount portrait packages; Ala carte portraits; Custom Packages-Build your own; Graduation Announcements; Contact Cards; Photo Books?)	✓									
Do you offer digital CDs so that I can print my own photographs at home or at a local photo store?	✓									
Do you have portrait packages that include digital CDs?	✓									
Do you offer payment plans for portrait purchases?	✓									
Do you have a lifetime product warranty? If not, what is your warranty?	✓									
Are your products 100% customer satisfaction guaranteed?	✓									

This checklist is provided by **Digital Pix and Composites, LLC**, as a service to both our customers and prospective customers. We hope that you find it useful. If you have any questions or comments, please feel free to email us at [www.dpcpix.com](http://www.dpcpix.com). Or call us at 815-363-2800. Your feedback and suggestions will only help make this checklist more comprehensive. We trust that use of this checklist will result in your receiving the best product mix and best service available. We firmly believe that a comparison and analysis will result in your choosing Digital Pix as your composite company.